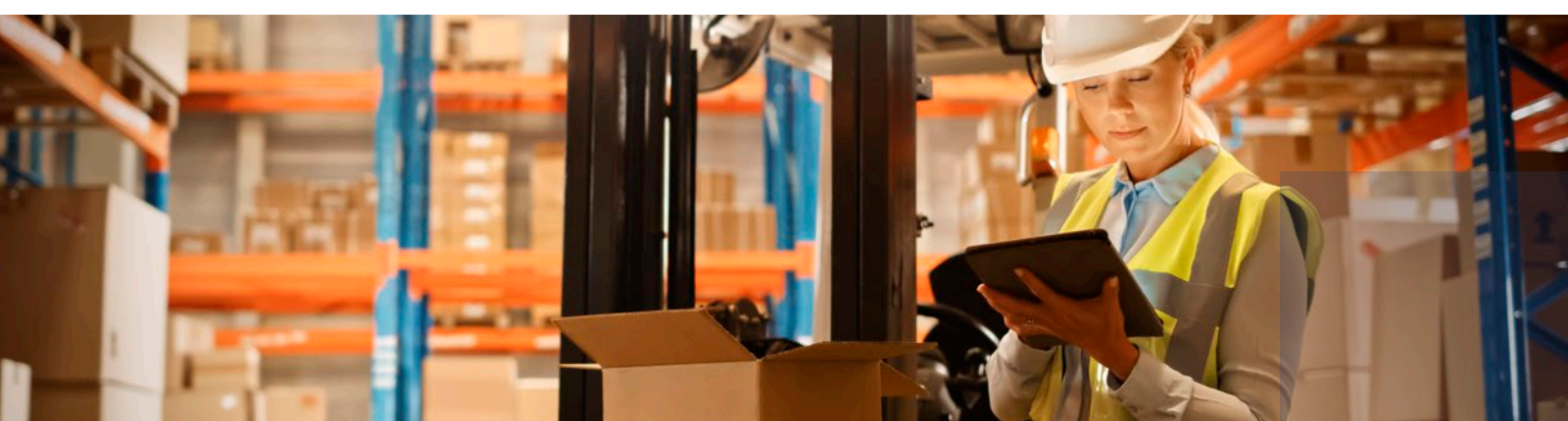


# TRANSPORT PERFORMANCE MANAGEMENT MODULE

In control over your shipment performance



A SHIPMENT OVERVIEW WITH ACTUAL AND PROMISED DELIVERY TIMES PER SHIPMENT FOR ANY GIVEN PERIOD

As your customers become more demanding and have higher expectations, it is increasingly important to have more insight as to how your carriers are actually performing. Transport Performance Management provides exactly that. With a combination of the booking and tracking data that is shared between ShipitSmarter and the carrier, a detailed analysis can be created where the shipper can see if the carrier is able to deliver on the promised lead time.

This data can be used to easily identify any weak links allowing the shipper to identify the strongest carriers for each shipping location. Additionally, ShipitSmarter can analyse the tracking data independently to correctly identify the responsible party for any late shipments allowing the shipper to be confident in the analysis results.

When you do monitor this performance, you often need to rely on information provided by your carrier. This information may often not be 100% independently analysed and can be misleading. If you want to take control over your shipment performance, we have the perfect solution for you: Transport Performance Management!

## Benefits

- ★ All vital information regarding the state of all your shipments available once they have left your warehouse. This information can be very helpful when choosing the best carrier for the job.
- ★ Transport performance is measured at a regional/warehouse level giving you insights in the entire transport process performance.
- ★ The use of multiple categories for late shipment information helps you to pinpoint the leading cause for each late shipment, which enables you and your carrier to focus on the critical causes, maximizing the effectiveness of any improvements made.
- ★ The transport performance management report gives you a significant advantage when reviewing or (re-)negotiating contracts and tariffs. The actual shipment performance data enables you to emphasize the targets that are not realized.

## All actual and promised delivery times in one overview

We have designed Transport Performance Management reporting in ShipitSmarter that analyses transport performance to the detail whilst presenting it at a macro level. The reports are flexible and focus on specific carriers, service levels, warehouse locations or customer locations. An on-time delivery performance report allows you to download a shipment overview with actual and promised delivery times per shipment for any given period.

Shipments are categorized into late and on-time. Late shipments are also split into separate categories for you to identify the party responsible for shipments being late. If there are any disputes, individual shipment information can also be found in the report, allowing you to focus on the details of individual shipments if necessary. The information obtained in the on-time delivery performance report is based on the tracking status information that is provided by your carrier. Each status code is carefully reviewed (and adjusted if necessary) to ensure that the information provided is independent and accurate.



The real-time carrier performance management dashboard allows Movianto to proactively anticipate exceptions and further optimize the customer experience. We supply medical wholesalers, hospitals, doctors and pharmacies, that's when we must be able to rely on partners like ShipitSmarter with a solution that enables us to always meet or exceed the agreements that our clients have made with their customers. ”

LEEN MICHIELS, SITE MANAGER MOVIANO BELGIUM



BOOKING, LABEL PRINTING; INDEPENDENT TRACKING; RATE CALCULATIONS AND UPLIFT; FREIGHT AUDIT AND CARRIER MANAGEMENT: SHIPITSMARTERS' SHIPMENT MANAGEMENT PLATFORM HAS IT ALL!

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**MORE INFORMATION?**

**PLEASE CONTACT US!**